

## **A Study On Influence Of Social Media In Interpersonal Communication**

**\*Ms. R.Vidhya, \*\* Dr.K.Kalaiselvi,**

\*Ph.D. Research Scholar , Department Of Commerce , Vels Institute Science Technology And Advanced Studies  
(Vistas), Pallavaram, Chennai – 117.

\*\*Assistant Professor & Research Supervisor, Department Of Commerce Vels Institute Science Technology And  
Advanced Studies (Vistas), Pallavaram, Chennai – 117.

### **Abstract**

Typically, Interpersonal Communication Is Inevitable In Everyday Life, Especially It Gives Overall Physical And Emotional Happiness. Interpersonal Communication In Social Media Influence The Attitudes And Behavior Of Others. Interpersonal Communication Can Be Planned Or Unplanned, But Since It Is Interactive, Social Media Is A Powerful Communications Medium, Because Of Billions Of People Around The World Use Social Media To Share Information And Make Connections With Widespread Influence Over Cities As Well As Remote Areas. However, It Is Only Part Of The Digital Revolution That We Are Witnessing. It Is Usually More Structured And Influenced By Social Expectations Than Intrapersonal Communication. The Regular Media Such As The Television, Radio, And Newspaper Allows Only One-Way Communication, Whereas Social Media Gives A Platform For Interaction Among The Users. Social Media Is Of Much Help To Those Who Find It More Liberating And Comfortable To Interact Online In Place Of Conversing Face-To-Face Because Of Nervousness. Digital Transformation Has Not Only Influenced Businesses And Made The World More Accessible, But It Has Also Changed The Way We Communicate. This Paper Presents General Theory Of Interpersonal Communication In Social Media And Also Reflects The Impact Of Social Media And Way Of Style Followed By People To Communicate With Each Other.

**Keywords:** Interpersonal Communication, Social Media, Digital, Powerful Media, Etc.

### **Introduction**

Interpersonal Communication Occurs In Various Contexts And Is Addressed In Subfields Of Study Within Communication Studies Such As Intercultural Communication, Organizational Communication, Health Communication, And Computer-Mediated Communication. After All, Interpersonal Relationships Exist In All Those Contexts. Interpersonal Communication Meets Relational Needs By Communicating The Uniqueness Of A Specific Relationship. Since This Form Of Communication Deals So Directly With Our Personal Relationships And Is The Most Common Form Of Communication, Instances Of Miscommunication And Communication Conflict Most Frequently Occur Here Couples, Bosses And Employees, And Family Members All Have To Engage In Complex Interpersonal Communication, And It Doesn't Always Go Well. In Order To Be A Competent Interpersonal Communicator, You Need Conflict Management Skills And Listening Skills, Among Others, To Maintain Positive Relationships. Social Media Has Become An Important Tool Of Self- Expression And Self -Presentation. Whatever We Think Important We Are Communicating It To Others. Online Communication Has Brought Information To People And Audiences That Previously Could Not Be Reached. It Has Increased Awareness Among People About What Is Happening In Other Parts Of The World. A Perfect Example Of The Social Media's Reach Can Be Seen In The Way The Story About The Amazon Rainforest Fire Spread. It Started With A Single Post And Was Soon Present On Everyone's Newsfeed Across Different Social Media Platforms. The Significance Of Interpersonal Communication Is Not Limited To Interpersonal Relationships, But Rather It Holds Importance In Fields Like Business. Therefore, It Is Of Prime Concern To Acknowledge

What Impact Social Media Has On Interpersonal Communication. Companies That Try To Connect With Their Clients And Customers Through Social Media Must Have Insight Into The Ways The Interpersonal Psychology While Using Social Media Might Exert Influence On Their Client Relationships. Movements, Advertisements And Products Are All Being Broadcasted On Social Media Platforms, Thanks To The Increase In The Social Media Users. Today, Businesses Rely On Social Media To Create Brand Awareness As Well As To Promote And Sell Their Products. It Allows Organizations To Reach Customers, Irrespective Of Geographical Boundaries. The Internet Has Facilitated A Resource To Humankind That Has Unfathomable Reach And Benefits. On A Personal Level, Social Media Allows You To Communicate With Friends And Family, Learn New Things, Develop Your Interests, And Be Entertained. On A Professional Level, You Can Use Social Media To Broaden Your Knowledge In A Particular Field And Build Your Professional Network By Connecting With Other Professionals In Your Industry. At The Company Level, Social Media Allows You To Have A Conversation With Your Audience, Gain Customer Feedback, And Elevate Your Brand.

**Objectives** Have Been Identified For The Purpose Of This Research Paper.

1. The Proliferation, Impact And Influence Of Social Media In Interpersonal Communication.
2. Glimpse Of Review And Critical Analysis Of Rapid Changes In This Media In Interpersonal Communication.

#### Social Media Interpersonal Communication



#### Reviews

**According To D Wong Says That About Social Media** Sites Have Become Very Popular And Provide More Convenient Lifestyle To The People Today. The Main Purpose Of This Study Is To Find Out The Communication Problem Among People. This Study Entails The Investigation To Discover Social Media Is Playing A Key Role In Human. It Has Modernized The Way People Connect, Interact And Socialize With Each Other. Due To Proliferate Of Social Websites And Applications, Social Media Has Become An Indispensable Part Of Life With The Increase In Complexities Of Contemporary Times. Besides, The Variety Of Social Networking Platforms Delivered By Developers Gives End User Most Likely To Facilitate Communication By Sharing Thoughts Text, Video And Audio Streams. Rabbani Et Al. (2015) Investigated The Effect Of Snss On Student Performance. Their Findings Revealed That Students Use Snss For Connecting With Other People Or For Enjoyment; They Do Not Use Snss For Academic Purposes. In Another Research Study On The Relationship Between The Use Of Snss And Communication Skills, Shakiratul (2013) Claimed That Students Suffer From Poor Communication Skills Because They Are Highly Addicted To Snss And Disengaging From Reality. He Also Recommended That Students Cut Down On The Time Spent On Snss And Spend More Time Communicating With Real People In The Real World, Face-To-Face, Not Just Via Virtual Settings. Bernard And Dzandza (2018) Investigated The Level Of Engagement

Of Students At The University Of Ghana On Snss And Determined The Effect Of Their Use On Their Academic Work. They Claimed That Students' Academic Lives Were Negatively Influenced Due To It Distracting Their Attention. Snss Have A Negative Effect On Student Achievement According To A Study By Elizabeth (2012). According To Paul Booth, Phd, An Assistant Professor Of Media And Cinema Studies In The College Of Communication At Depaul University In Chicago, Social Media Certainly Affects How We Engage With One Another Across All Venues And Ages. "There Has Been A Shift In The Way We Communicate; Rather Than Face-To-Face Interaction, We're Tending To Prefer Mediated Communication," He Says. "We'd Rather E-Mail Than Meet; We'd Rather Text Than Talk On The Phone. Certainly, With Every New Communication Technology Comes Changes In The Style And Type Of Interpersonal Communication," Booth Says. "Obviously The Bigger The Influence Of The Technology, The More Changes We See In Communication Styles."

### **Impact Of Social Media**

Social Media And The Internet Both Are Connected To Each Other, And Both Things Are Playing A Phenomenal Role In This World Communication Or Global Communication. In Response To The Positive And Negative Impact Of Social Media.

### **Positive Impacts**

- Enhance Connectivity Or Network
- Convenient Communication
- Opportunity To Share Feelings And Options
- Enhance Education
- Fostering Business Growth

### **Negative Impacts**

- Fake Profile And Relationship
- Spreading Of Rumour
- Addiction To Social Media
- Anxiety And Depression
- Cyber Bullying
- Cultural Aggression

### **Research Methodology**

In This Paper, The Data Collected Were Systemically Processed, Tabulated And Made Suitable For Analysis And Interpretations. It Was A Study On Impact Of Social Media And Influence Of Social Media In Interpersonal Communication. Data Collected By Interview Schedules. A Sample Of 150 Respondents Are Adultescent From North Chennai, In Tamilnadu.

## Usefulness Of Social Media

Table:1

Statement	Component
Marketing Tool	.10
Crisis Communication Tool	.12
Customer Interaction Tool	.21
Sharing Of Ideas	.32
Bridges Communication Gap	.35
Source Of Information	38
Interactive Medium	52

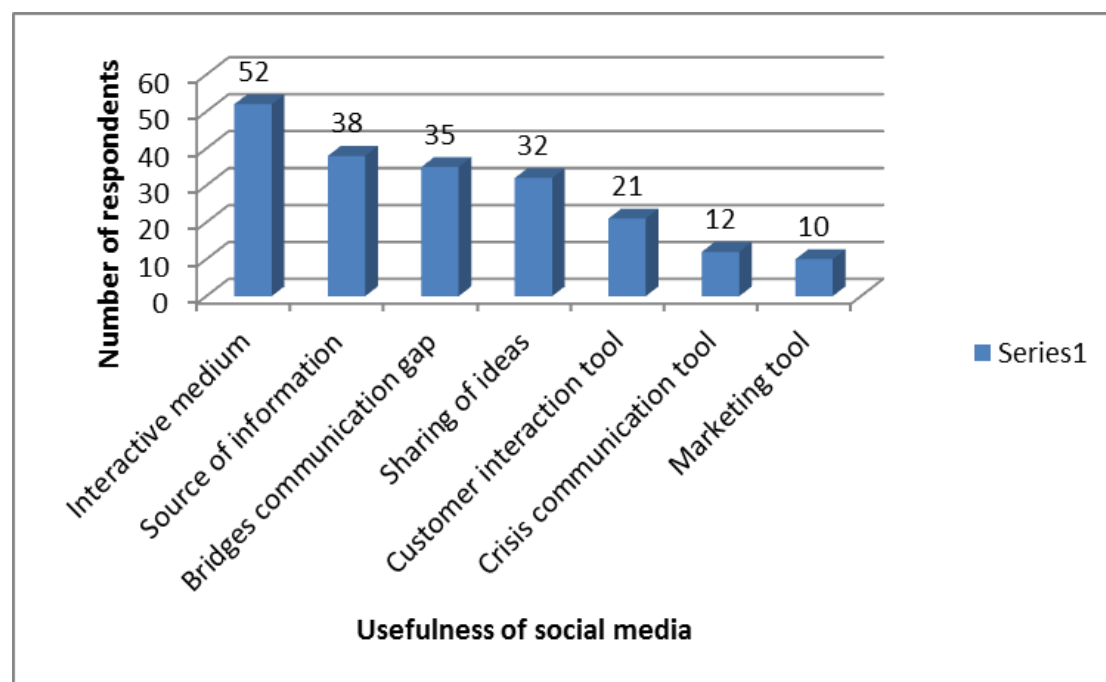
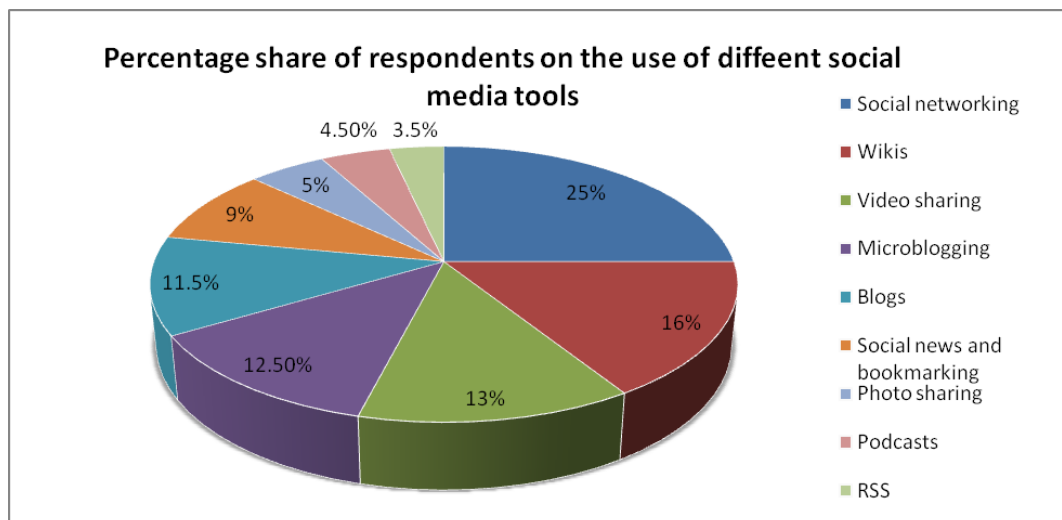


Figure : 1



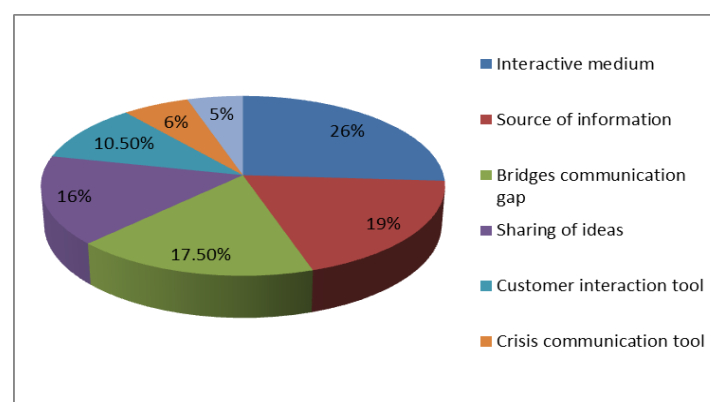
**Table: 2**

**Chi-Square Tests**

	Value	Df	Asymp. Sig. (2-Sided)
Pearson Chi-Square	12.675(A)	4	.013
Likelihood Ratio	14.549	4	.006
Linear-By-Linear Association	3.264	1	.071
N Of Valid Cases	300		

It Was Observed From The Table, ( Pearson Chi-Square = 12.675,  $P = .013$ )  $P < 0.05$  And Hence The Result Is Statistically Significant At 5% Level. Therefore It Can Be Concluded That There Is Smooth Relationship With Influence Of Social Media In Interpersonal Communication.

**Figure: 2**



## Conclusion

There Are Currently Numerous Reasons For Individuals To Be Using A Social Media Platform. Firstly It Can Be Said That The Social Media Platform And Services Are An Essential Communication Channels For Many People. Secondly At The Local, National And International Level Social Media Use Is Very Important In Bringing Groups Of People Together. Social Media Intercommunication Social Media Impact Interpersonal Communication Politically, Economically, Socially And Technologically. Presently Companies Are Going Through Digital Transformation To Grasp The Opportunities That Come With Social Media Interpersonal Communication. The Facebook Philosophy States That The Social Media Affects How We Use The Word "Friend"; Social Media Affects How We Think About Our Offline Social Networks; Social Media Affects How We Present Ourselves; Social Media Affects How Others Perceive Us; Social Media Affects Our Identity; Social Media Affects Relationship Maintenance Behaviors; Social Media Affects Our Privacy. Social Media Is Creating A New Kind Of Social Order It Is Strengthening Social Network But Weakening Inter-Personal Relation.

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