# Management of Pediatric Patients with Anxiety on Dental Care: A Systematic Review

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#### Abstract

Introduction: Emotional responses in the form of anxiety and a child's behavior towards dental care are serious problems for general dentists and pediatric dentists. Anxious, fearful or uncooperative behavior of the child can hinder the provision of efficient dental care and interfere with the quality of care provided. If not adequately addressed, persistent negative response patterns may appear and become a barrier to regular dental care. Thus this systematic review reviewed some literature on the pattern of handling anxiety in child patients in dentistry. Methods: In this systematic review, article searches are conducted in Google Search, Pubmed, and Cochrane Library. The study was published from 2013 to 2020. 86 articles rated, including 86 articles from electronic databases, 0 from manual searches. 65 records filtered, 20 records excluded, 45 full-text articles rated for eligibility and 17 full-text articles included. **Result**:There are 17 articles on patterns of anxiety management in pediatric patients in dentistry. Broadly speaking, it consists of non-pharmacological and pharmacological approaches. Handling anxiety behavior in pediatric patients with a non-pharmacological approach includes communication, modeling, tell show do, ask-tell-ask, distraction, desensitation, voice control, reinforcement, hypnosis, sensory-adapted dental environments (SADE), and Animal- assisted therapy (AAT). Meanwhile, when non-pharmacological approaches are not successful, pharmacological approaches can be applied in the form of sedation, general anesthesia, and nitrous oxide / oxygen inhalation. Or using a combination of the two to relieve anxiety in pediatric patients during dental treatment can be an option. Conclusion: Anxiety management can be a nonpharmacological approach and a pharmacological approach or a combination of the two. This pattern of treatment can be used to overcome children's anxiety towards dental care so that this systematic review can be used as a reference in the treatment of anxiety in children patients in dentistry.

Keywords: Anxiety, Child behavior management, Dentistry

## Introduction

Anxiety is the most frequent and common problem in dentistry, especially pediatric dentistry because children who are very anxious about avoiding examinations and refusing dental care. One study reported the prevalence of anxiety in all age groups worldwide is 3-43%. .5,6

The prevalence children who are anxious when receiving dental care aged 4-18 years are 6-20% .<sup>4,7</sup> Studies reported by dentists say that child patients with anxiety are difficult to manage and treat so it is important for a dentist to treat children with anxiety, because anxiety is the cause of 75% failure of routine dental care.<sup>4,8</sup> Anxiety about dental care can increase caries and score of Decayed, Missing or Filled Teeth (DMFT), and increase the use of analgesic antibiotics. The cognitive effects of anxiety include fear, crying, and aggression. Another problem caused by anxiety in dental care is reduced parental satisfaction with the treatments offered or planned so that the perception of dentist competence decreases.<sup>1,9,10</sup>

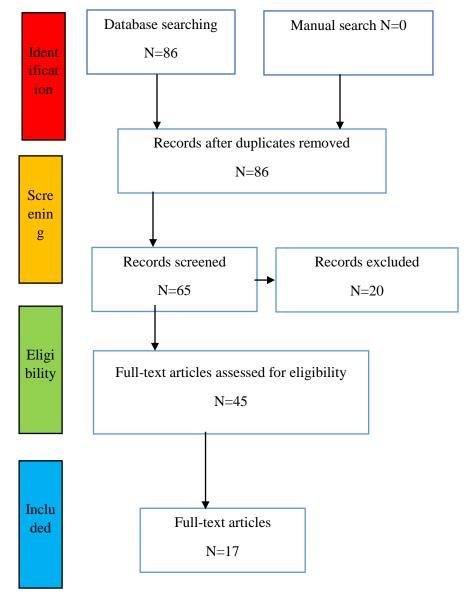
In general, dental anxiety can be treated through non-pharmacological, pharmacological, or a combination of the two, depending on the level of anxiety, patient characteristics, and clinical conditions. The non-pharmacological approach is behavioral or cognitive intervention. Pharmacological approaches are carried out using sedation or general anesthesia. Sedation is a conscious pharmacological approach and general anesthesia as an unconscious pharmacology. Behavior modification therapy aims to change unacceptable behavior through the learning process and involves muscle relaxation and breathing along with guided imaginary techniques and physiological observation using hypnosis, acupuncture, distraction, positive reinforcement, stop signals, desensitization, "tell-show-do". And modeling. Patients who are unresponsive, uncooperative, and refuse to undergo treatment through a non-pharmacological approach may be considered pharmacologic treatment such as sedation or general anesthesia.<sup>5,11,12</sup> According to the American Academy of Pediatric Dentistry (AAPD), a combination of non-pharmacological and pharmacological approaches is used to alleviate anxiety in pediatric patients with the aim of maintaining a positive attitude and obtaining maximum dental treatment results. 6,12,13 An unconscious pharmacological approach with general anesthesia in dental procedures is an important part that demands a close working relationship between dentists, anesthetists and other multidisciplinary teams . 7,8,14

## Methods

## Search Strategy

A search was performed on Google Search, Pubmed, dan Cochrane Library. Studies published from 2013 to 2020. Pubmed keywords and terms used for the search included various combinations of the following "Anxiety", "*Child behavior management*", and "Dentistry" or each of the searches abstracts and titles were screened and the text full versions of articles that met criteria were downloaded.

The flowchart in Figure 1 identifies the excluded and included articles at each stage. 86 were assessed, including 86 articles from the databases electronic, 0 from the manual search. 65 records screened, 20 records excluded, 45 full-text articles assessed for eligibility and 17 full text articles included.



# Results

In this systematic review there was a choice of studies: the inclusion criteria for this review were: 1) Articles 2013-2020 years, 2) English and Indonesian, 3) Type of publication and all study designs considered, 4) published and unpublished data is being sought. The exclusion criteria were studies that did not discussed the management of anxiety in pediatric patients in dentistry.

 Table 1. Article on Anxiety Management Patterns in Pediatric Patients in Dentistry

No.	Author	Year	Title	Conclusion
1	S. Bagattoni, L. Lardani,	2020	Effects of audiovisual	Audio-visual distraction
	M.R. Gatto, M.R. Giuca,		distraction in children	using video glasses is of
	G. Piana <sup>14</sup>		with Down syndrome	no use in managing the
			duringdental restorations:	anxiety behavior of a
			a randomised clinical trial	pediatric patient with
				Down syndrome in the
				unit chair during dental
				and oral care.
2	A. Vinita Mary, R.	2020	Dental Anxiety Among	An adequate approach

3	Kesavan, Priya G., Priyanka P, and Ramya R <sup>15</sup> Madhuri Khandelwal	2019	Pediatric Patients And Their Parents  Effectiveness of	regarding children with dental anxiety can help in building a good dental experience and a trusting relationship between pediatric dentists, patients and parents.  AVD techniques
	,RaghavendraMShetty, Sujata Rath <sup>16</sup>		Distraction Techniques in Managing Pediatric Dental Patients	installed on the ceiling and on seats are new distractions that can be an effective alternative distraction technique for the behavioral management of anxious children's patients.
4	Sreeraksha Radhakrishna, Ila Srinivasan, Jyothsna V Setty, Murali Krishna D R, Anjana Melwani, Kuthpady Manasa Hegde <sup>17</sup>	2019	Comparison of three behavior modification techniques for management of anxious children aged 4-8 years.	Penggunaan teknik permainan Tell-Show- Play-doh dan smartphone efektif untuk mengurangi kecemasan pada pasien anak dalam perawatan dental yang dilakukan.
5	Kuthpady Manasa Hegde, Neeraja R, Ila Srinivasan, Murali Krishna D R, Anjana Melwani, Sreeraksha Radhakrishna <sup>18</sup>	2019	Effect of vibration during local anesthesiaadministration on pain, anxiety, and behavior ofpediatric patients aged 6–11 years: A crossoversplit-mouth study.	The use of device methods is more effective than conventional methods in dealing with pain, anxiety, and behavior of patients aged 6-11 years. This device is costeffective, simple, and friendly to children especially in administering local anesthetic to pediatric patients.
6	Prema Sivakumar, Deepa Gurunathan <sup>19</sup>	2019	Behavior of Children toward Various Dental Procedures	The importance of adequate behavioral management techniques and skills from dentists

				to build good
				relationships with
				children and parents for
				more cooperation and
				better treatment
				outcomes.
7	Sandaka Raja Rajeswari,	2019	Effectiveness of Cognitive	Anxiety management in
	Rayala Chandrasekhar,		Behavioral Play Therapy	child patients with Active
	C Vinay, KS Uloopi,		andAudiovisualDistraction	distraction techniques
	Kakarla Sri		for Management of	with cognitive behavioral
	RojaRamnya,		Preoperative	play therapy proved more
	Manumanthu Venkata		Anxiety in Children	effective in reducing
	Ramesh <sup>20</sup>		Anxiety in Children	preoperative anxiety in
	Ramesii			
				child patients compared
				to audiovisual distraction
				and tell-show-do
				technique.
8	Manal Al Halabi, Iyad	2019	A study protocol of a	The use of IHS or
	Hussein, Anas Salami,		single-center	general anesthesia (GA)
	Rawan Awad, Najla		investigatorblinded	is recommended to
	Alderei, Ahtiq Wahab,		randomized parallel group	facilitate dental care
	Mawlood Kowash <sup>21</sup>		study to	when
			investigate the effect of an	nonpharmacological
			acclimatization visit on	behavioral treatment
			children's behavior during	cannot cope with the
			inhalational sedation in	anxiety of a child's
			a United Arab Emirates	patient during dental
			pediatric dentistry	care.
			postgraduate setting as	
			measured by the levels of	
			salivary Alpha Amylase	
			and Cortisol	
9	Lojain Abdulaziz	2019	The motivational effect of	The use of colorful
	Melebari, Seba Essam		multicolored dental	restoration can provide
	Attas, Abla Arafa <sup>22</sup>		restoration on dental	benefits that are
			behavior of first	improving the oral health
			preliminary school	status of the child and
			children	may help in improving
				cooperative behavior in
				dental clinics, especially
				children patients with a
				Timeten patients with a

				younger age.
10	Nadica Pop-Jordanova,	2018	Anxiety, Stress and	Moderate levels of stress
	Olivera Sarakinova,		Coping Patterns in	and anxiety were present
	Maja Pop-Stefanova-		Children in Dental	in both groups of
	Trposka, Efka		Settings	orthodontics and dental
	Zabokova-Bilbilova			care in general such as
	,Emilija Kostadinovska			extraction. Several
	23			strategies to deal with
				this problem are
				discussed both non-
				pharmacologically and
				pharmacologically.
11	Idelia Gunawan, Eriska	2018	Combined techniques for	Dental treatment in
	Riyanti, Annisa		managing behavior in	general anesthesia is
	Isfandiary <sup>24</sup>		anxious children: a case	carried out according to
			report	indications and if the
				nonpharmacological
				approach does not give a
				good response and
				results. Dental treatment
				in general anesthesia is
				carried out according to
				indications and if the
				nonpharmacological approach does not give a
				good response and
				results.
12	Nidhi Agarwal, Jayata	2017	Effectiveness of Two	In dental care, especially
12	Dhawan, Dipanshu	2017	Topical Anaesthetic	in pediatric patients, the
	Kumar, Ashish		Agents used along with	use of Eutectic Mixture
	ANAND, Karan		Audio Visual Aids in	of Local Anesthesia with
	Tangri <sup>25</sup>		Paediatric Dental Patient	Audio Visual aids is
				better than Eutectic
				Mixture of Local
				Anesthesia without
				Audio Visual aids
				followed by benzocaine
				with Audio Visual aids.
13	A. Ramírez-Carrasco,C.	2017	Effectiveness of Hypnosis	The use of hypnosis
	Butrón-Téllez Girón,O.		in Combination with	methods combined with
	Sanchez-Armass, and M.		ConventionalTechniques	conventional pain
	i .	i .	İ	

	Pierdant-Pérez <sup>26</sup>		of Behavior Management	management techniques
			in Anxiety/Pain	has shown improvements
			Reductionduring Dental	in pain and anxiety
			Anesthetic Infiltration	control in children
				receiving dental
				anesthetic treatment.
14	Vasanthi	2016	A Comparison of the	Both drugs are effective
14	Done,Ravichandrasekhar	2010	Effectiveness of Oral	C
	Kotha, Aron Arun		Midazolam –N <sub>2</sub> O Versus	anxiety during tooth
	Kumar Vasa,		Oral Ketamine – N <sub>2</sub> O in	extraction. Oral
	Suzan Sahana,		Pediatric Patients-Anin—	midazolam-N2O showed
	Raghavendra Kumar		Vivo Study	slightly better results
	Jadadoddi			compared to oral
	, Sushma Bezawada <sup>27</sup>			ketamine-N2O with
				respect to psychomotor
				effects.
15	Denise Espíndola	2016	Moderate sedation helps	Dental treatment in early
	Antunes, Karolline		improve	childhood caries with
	Alves Viana, Paulo		future behavior in	moderate sedation was
	Sucasas Costa, Luciane		pediatric dental	shown to significantly
	Rezende Costa <sup>28</sup>		patients – a prospective	improve children's
				cooperative behavioral
			,	responses during
				subsequent memory
				lifting 4 to 29 months
				after completing
				treatment. Sedation can
				reduce the suffering of
				toddlers and preschoolers
				during dental work.
				However, pediatric
				dentists should receive
				special training to
				provide sedation.
16	Saumya Navit, Nikita	2015	Effectiveness and	Audio distraction
	Johri, Suleman Abbas		Comparison of Various	techniques are effective
	Khan, Rahul Kumar		Audio Distraction Aids in	in reducing anxiety in
	Singh,Dheera Chadha		Management of	pediatric patients and
	, Pragati Navit, Anshul		Anxious Dental Paediatric	audio-stories are the most
	Sharma, Rachana		Patients	effective.
	Bahuguna <sup>29</sup>			
	_			

17	Kaviani N, Ashrafi S,	2015	The Efficacy	of Two	There were no significant
	Jabbarifar SE, Ghaffar		Intravenous	Sedative	differences between the
	$E^{30}$		Drugs in Mana	gement of	intravenous midazolam-
			Uncooperative	Children	ketamine or midazolam-
			for Dental Treat	ments	fentanyl groups. Both
					types of drugs are
					appropriate in controlling
					the child's behavior
					during dental treatment.

Management of pediatric patients with anxiety in dental care consists of a norfarmacological and pharmacological approach. Non-pharmacological approaches that can be applied to children who come with anxiety in dental care are Communication, Modeling, Tell Show Do (TSD), Ask-tell-ask, Distraction, Desensitation, Voice Control, Reinforcement, Hypnosis, Sensory-adapted dental environments (SADE), and Animal-assisted tandherapy (AAT).

A pharmacological approach can be used in children with anxiety when receiving dental treatment when a non-pharmacological approach is unsuccessful. The pharmacological approaches are sedation, general anesthesia, and nitrous oxide / oxygen inhalation. <sup>28,29</sup>

## Disscussion

Anxiety in dental care is often defined as an abnormal fear or fear when visiting the dentist for preventive or therapeutic treatment, unwarranted anxiety over dental procedures, may have psychological, cognitive, and behavioral consequences. In addition, an anxious person tends to overestimate the pain and discomfort caused by dental work and may also delay or miss appointments, with negative consequences for their oral health and often having to undertake more complex interventions, thus entering a vicious cycle that tends to increase anxiety related to treatment. Dental care anxiety can be a major obstacle for children receiving dental care. Children have limited communication skills and are less able to express their fears and anxieties. Their behavior is a reflection of their inability to cope with anxiety and behavior management is a guide that can provide appropriate coping strategies for pediatric patients. <sup>29,30,31</sup>

The strategies for handling anxiety behavior in children in dentistry are divided into two general categories, namely non-pharmacological and pharmacological approaches. Handling anxiety in pediatric patients with a pharmacological approach in the form of sedation techniques, general anesthesia, or use of nitrous oxide / oxygen inhalation. Meanwhile, several behavioral management techniques with a non-pharmacological approach, including communication, modeling, tell show do, ask tell ask, distraction, desensitation, sound control, reinforcement, hypnosis, Sensory-adapted dental environments (SADE), and Animal-assisted therapy (AAT). <sup>2,6,24,46</sup>

**Tabel 2.** Management of Anxiety in Pediatric Patients with a Non Pharmacological Approach in dental care <sup>47,48,49,50,51</sup>

No	Management of Anxiety		
	in Pediatric Patients	Indication	Contraindicated
1	Non Verbal Communication	In all pediatric patients	Does not exist
2	Modelling	Effective in children 3-5 years of age and best used during the child's first visit to the dentist	In pediatric patients who are unable to see
3	Tell Show Do (TSD)	In all pediatric patients either with anxiety, fear, or neither	Does not exist
4	Ask-tell-ask	Can be applied to any patient, that is, with anxiety, fear, or without both	Does not exist
5	Distraction	Dapat diterapkan dengan pasien manapun, yaitu dengan kecemasan, rasa takut, atau tanpa keduanya	Does not exist
6	Desensitation	Can be applied to all pediatric patients, especially those with anxiety	Does not exist
7	Voice Control	Can be applied with any pediatric patient including patients with anxiety.	Pediatric patients with hearing loss
8	Reinforcement	Can be applied to all pediatric patients including pediatric patients who have anxiety	Does not exist
9	Hypnosis	Children over 5 years of age are the best subject to hypnosis, because their life images are an integral part of hypnosis.	Does not exist
10	Sensory-adapted dental environments (SADE)	Patients with autism disorders, difficulty with sensory processing, other disabilities, or patients with anxiety	Does not exist
11	Animal-assisted therapy (AAT)	Additional techniques for reducing anxiety, pain, or emotional distress in pediatric patients.	Pediatric patients who have allergies or other medical conditions that are aggravated by exposure from

	animals; and a lack
	of interest or fear in
	therapy animals.

Successful management of anxiety in dental care not only paves the way to satisfactory clinical outcomes and better oral health, but also builds trust in pediatric patients and can help them regulate their emotions when facing other challenges in daily life. After the dentist's visit, the patient and the parents seem happy to continue to undergo dental examinations which is a good thing to find out the status of the patient's oral cavity and it is fun to see the dental environment for pediatric patients. Meanwhile, dentists still feel that pediatric patients are not anxious about undergoing dental examinations as described by dentists regarding the procedure. As for the use of conscious sedation, it is used to relieve anxiety, pain, and discomfort for patients with long dental procedures. <sup>8,9,20,22,52</sup>

One of the methods often used in dental care to overcome the anxiety of children patients is the method of distraction. The audio-video distraction (AVD) technique installed on the ceiling and on the seat is a new distraction that can be an effective alternative distraction technique for the management of the behavior of anxious children patients. However in some cases for example in behavioral management anxiety of children patients with Down syndrome the use of the method of distraction of audivisual video-extracted glasses is useless in this case. The AVD glasses method is not indicated in some situations. Some children who exhibit disruptive behavior and refuse treatment immediately refuse AVD glasses. Furthermore, AVD glasses are not suitable for children who are very alert and insist on controlling the situation or uncooperative, as well as the need for care and the un availability of glasses for children with small faces restricts the use of AVD glasses. In addition, the operator in this case the dentist should pay attention to the position of avd glasses correctly so as not to interfere in the treatment in pediatric patients. 8,10,42,53,54

Tell show do and reinforcement methods should be used to complement the modelling procedure, along with desensitation, this is an effective approach to problem-solving in introducing simple care in children who are afraid and excessive anxiety. The Tell-Show-Do technique is based on the principle of learning theory and is carried out by the dentist himself in the treatment room. Play with denture toys and use tools to demonstrate and provide a clearer explanation of dental procedures in pediatric patients so that the child can receive the treatment that will be done by the dentist. 11,14,17,45,46

Hypnosis is an effective method of treating anxiety and fear in dental care in children. This technique makes the patient feel more comfortable, and the patient is instructed to concentrate and focus the mind. The advantage of this hypnosis is that it is comfortable, inexpensive, and can be used anytime and anywhere. This technique makes the patient more calm and focused on one thought. Thereby limiting the incoming sensory to only receiving hypnodontist commands. When the dental procedure is completed with the aim of hypnosis the patient becomes more oriented. The use of hypnosis methods combined with conventional pain

management techniques has shown improvements in pain and anxiety control in children receiving dental anesthetic treatment. 20,27,33,57,58

The use of sedation can be used safely and effectively in patients who are unable to cooperate due to a lack of psychological or emotional maturity and / or mental, physical, or medical conditions. Dental care in early childhood caries with moderate sedation has been shown to significantly increase responses to cooperative behavior, children during the next memory lift 4 to 29 months after completing treatment. Sedation can reduce the suffering of toddlers and preschoolers during dental work. However, pediatric dentists should receive special training to provide sedation. Contraindications to the use of sedation are in cooperative patients with minimal dental requirements; and any medical and / or physical conditions that cause sedation are discouraged. A number of studies regarding the use of sedation drugs in pediatric patients in dental care found that there were no significant differences between the intravenous midazolam-ketamine or midazolam-fentanyl groups. Both types of drugs are appropriate in controlling the child's behavior during dental treatment. <sup>22,23,41,50,51</sup>

Nitrous oxide / oxygen inhalation is a safe and effective technique for reducing anxiety and promoting effective communication. The onset of action is fast, the effects are easily titrated and reversible, and the recovery is fast and complete. In addition, nitrous oxide / oxygen inhalation mediates variable rates of analgesia, amnesia, and reduction of the gag reflex. This technique is one of the right techniques to overcome anxiety in pediatric patients in dental care with a pharmacological approach, patients whose vomiting reflex interferes with dental care, and patients who cannot be localized to anesthesia, and cooperative children undergoing long dental procedures. Contraindicated against respiratory diseases such as pulmonary obtructive and upper respiratory tract infections. Also in severe emotional disorders and patients with drug dependence, pregnant (first trimester) and patients with vitamin B-12 deficiency. 11,21,22,41,59

Treatment of anxiety in children patients in dentistry can also be combined between a non-pharmacological approach and a pharmacological approach. In dental care especially in children patients, the use of Local Anesthetic Eutektic Mixture with Audio Visual aids is better when compared to Local Anesthetic Eutektic Mixture without Audio Visual aids followed by benzocaine with Audio Visual aids. Then, the use of device methods is more effective than conventional methods in dealing with pain, anxiety, and behavior of patients aged 6-11 years. This device is cost-effective, simple, and child-friendly especially in the administration of local anesthesia in child patients. 5, 20, 28,60,61

## Conclusion

Recent literature shows that there are various methods of treating anxiety in child patients in dentistry. Anxiety management can be a non-pharmacological approach and a pharmacological approach or a combination of the two. This pattern of treatment can be used to overcome children's anxiety towards dental care so that this systematic review can be used as a reference in the treatment of anxiety in children patients in dentistry.

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